

OSIRIS / SUPPLIER EXPECTATIONS

- FULLY TRAINED IN OSRAM AND CATALOG MAINTENANCE – WORKSHOP TRAINING AVAILABLE
- OSIRIS / SUPPLIER INTEGRATED
- OSIRIS IS PRIORITY CUSTOMER- RFQ'S, CATALOGS, SUPPORT
- SIGNED MRO AGREEMENT
- PRICING FIRM FOR 1 YEAR- EXCEPTIONS NEED TO BE NOTED ON ATTACHMENT. A
- OSIRIS BEST IN CLASS PRICING AVAILABLE
- DOCUMENTED SAVINGS VIA VALUE ADDED PROGRAMS YEAR OVER YEAR
- INVENTORY MANAGEMENT PRACTICES PROVIDED
- PAYMENT TERMS DICTATED BY CUSTOMER
- FREIGHT TERMS DEFINED IN ATTACHMENT A
- SERVICE AVAILABLE 24/7
- SALES SUPPORT TO CUSTOMER
- TRAINING CUSTOM – TAILORED TO CUSTOMER REQUIREMENTS
- REPORTING ON QUARTERLY BASES
- OSIRIS SAVINGS AND REPORTING REQUIREMENTS ON WEB SITE.